



# The WAHI Inspector

## From the President: THE GREATER GOOD

Happy Beginning of Summer!

We should all appreciate that we are not living in drought-ridden California, flooded Texas, tornado-torn Oklahoma and many other central states that are enduring severe weather conditions. My heart goes out to them. Thank God for the National Guard Reserves, the medics, emergency personnel, physicians, nurses, police, fire fighters and countless volunteers who risk their lives to aid those suffering such loss.



I usually write an article from the perspective as the WAHI President and address topics pertaining to our industry, our challenges and how to handle them. But, my family is currently going through some personal challenges and I feel the need to focus on what is really important: personal sacrifice for the greater good. Having just celebrated Memorial Day I thought it important to look into the mirror of our souls and recognize what so many others have done to enrich our lives.

When I was a kid, I never thought much about what it meant to be an American. I am pretty sure the majority of us felt that way as a child...living in ignorant bliss. Unless you had a parent or relative serving in the military, as a police officer, a fire-fighter, or an EMT, you probably had no idea what freedom really meant. Certainly not the sacrifices others made to protect and keep your freedom intact and keep you safe from all the potential risks outside of your "kid world." It wasn't until my older brothers were faced with serving in the military during the Vietnam War that I started to see the real world. It was quite a volatile time in American history.

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# 2015 FALL TRAINING SEMINAR NOVEMBER 6 & 7



Our May speaker, Wayne Allen from Sure Dry Basement Systems gave detailed information on what to look for in basement settlement and how it effects the home. He also talked about the effect clay has on basement walls and discussed lifting of settled concrete.



**NEXT MEETING:**

**Wednesday, June 17**

Social at 6:00 p.m.

Dinner/Meeting at 6:30 p.m.

***Palms Supper Club Steak House  
5912 Business Hwy 51, Schofield***

*Speaker: Phil Borchardt, City  
of Wausau Building Inspector.*

***The Madison Chapter meets only during the following months:  
January, February, May, June, September and October.***

Our May speaker was Pat Kruger of Arbor Heating and Air Conditioning. Pat explained how and when to check A/C units. We also discussed checking old water and steam boilers, what to do about asbestos wrapping on heating pipes, and how to look for gas and radiator leaks. In addition, State Board Member at Large David Strandberg provided an update on the arbitration program and other board activities. See election results on next page.



**NEXT MEETING:**

**Thursday, June 18**

Roundtable at 6:00 p.m.

Meeting/Dinner at 6:30 p.m.

***Rocky Rococo's Pizza  
1753 Thierer Rd., Madison***

*Speaker: To be determined.*



**NEXT MEETING:**

**Wednesday, June 3**

Buffet dinner at 5:30 p.m.

Meeting at 6:00 p.m.

***Jade Garden Restaurant  
3620 Gateway Dr., Eau Claire***

*Speaker: Greg Weiss\* of  
Certified Inc. Altoona. Greg  
will be presenting information  
on central and split system air  
conditioners, boilers and high  
efficient furnaces.*

*\*Greg had surgery the day of the last meeting and could not attend.*

*Our May speaker was WAHI member Tom Feiza of Tom Feiza Mr. Fix-It, Inc. and Best Home Inspection LLC. Tom presented a comparison on how he reports various conditions as a home inspector and when he is called in as an engineer. Tom offered all in attendance a complimentary copy of his book, My Home*



**NEXT MEETING:**

**Tuesday, June 9**

Social at 6:00 p.m.,

Dinner at 6:30 p.m.

Meeting at 7:00 p.m.

***Klemmer's Banquet Center  
10401 W. Oklahoma Ave.,  
West Allis***

*Speaker: Bob Wiedenfeld  
of Garage Floors of Wisconsin. Bob will explain how to  
take a garage floor from "ugly to amazing!"*

Our May speaker was Dave Brehmer with ABT Foundation Solutions (affiliate member). Dave provided a better understanding of foundation failure causes, evidence and repair methods.



**NEXT MEETING:**

**Tuesday, June 16**

Social at 6:00 p.m.

Meeting/Dinner at 6:30 p.m.

***Stone Toad  
1109 S. Oneida St., Menasha***

*Speaker: To be determined.*

July's education will be on-site at a new construction home. Hosted by longtime Fox Valley home inspector member & UDC Inspector Paul Birschbach, current construction techniques and standards will be observed and described. Stay tuned for further details.

**Mr. Jones had a leak in the roof over his dining room, so he called a repairman to take a look at it. "When did you first notice the leak?" the repairman inquired.**

**Mr. Jones scowled, "Last night, when it took me two hours to finish my soup!"**

## THE MADISON CHAPTER ELECTION RESULTS HAVE BEEN CALCULATED



Congratulations and thank you to the following Madison members who have agreed to serve the chapter in a leadership capacity for the next 2 years:

### **PRESIDENT**

Dennis Kruger

### **VICE PRESIDENT**

Casey New

### **TREASURER**

Danny Kruger

### **SECRETARY**

Trent Stein

### **EDUCATION CHAIR**

Dennis Kruger

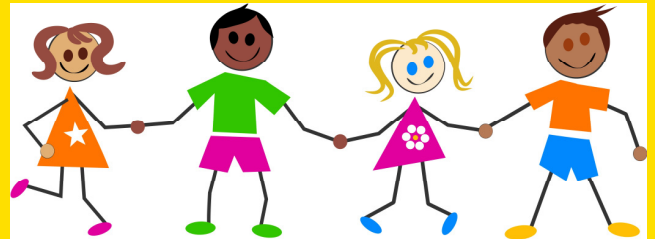
## SPECIAL SPACES FOR KIDS

Longtime Milwaukee Chapter member and Embassy Homes architectural designer, Andrew Risch, is involved in the Special Spaces organization.

Special spaces, is a non-profit that creates dream bedrooms for children with life threatening illnesses.

The program is always looking for volunteers. If you would like to give of your time and talents, please contact Andrew at 262-841-8510 x111 or [Andrew@embassyhomes.com](mailto:Andrew@embassyhomes.com).

[specialspacesmilwaukee.org](http://specialspacesmilwaukee.org)



# What's New?

We encourage members to keep in contact and make sure their information is current!

We want other members and potential clients to be able to contact you. Also, we send interesting, timely emails that you may miss our on if your contact information is out of date.

If your information has changed, please contact Julie at:

[Julie@wahigroup.com](mailto:Julie@wahigroup.com)

I completely understand Babs the bunny's need to "hop" through and inspect the home before you put in an offer.



somee cards  
user card



## THE GREATER GOOD - From the President (continued from pg. 1)

My father served in the Korean War, one of the least known and least documented wars in recent history. My father never talked about his service. I learned his thoughts on war from my mother after his death. My father-in-law, who now is in the throes of advanced Alzheimer's, served in World War II – he volunteered for service at 17 years old. About 4 years ago, he was recognized for his service in the Navy and participated in an Honor Flight to Washington, D.C. with his fellow comrades. While on the trip he received a hat that was earmarked with the ship he served on. He no longer recognizes me after 25 years of playing golf, swimming in their pool and having cocktails together but that hat is his pride and joy. He wears it everywhere - pointing to the name of the ship and actually remembering the name and that he served proudly. Even now when he cannot remember his family, even his daughter, son, and wife, the hat is evidence of the pride he feels (and remembers) and the sacrifices made by so many like him to make this country so great.

While I am referring to my own family, and the difficulties we are facing, I do not forget the many others who have served, sacrificed, and fought for the freedom we all enjoy today. Not only our military personnel, but the many people we encounter daily - police, firefighters, doctors, nurses, social workers, volunteers. Please remember to take a few minutes daily to appreciate the freedoms you enjoy and the sacrifices these brave individuals perform for us in the name of freedom for America. They deserve this honor.

Respectfully submitted,

Kent Schwanke  
WAHI President



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## Kent's Chapter Meeting Challenge – Now through November 30, 2015!

I am hoping you have not forgotten the challenge I presented to all WAHI members in my May 2015 President's Article. Just in case it has slipped your minds already...

I will give a \$50 gas card to the WAHI member who visits the most chapter meetings outside of their own chapter from May 1, 2015 - November 30, 2015. The only condition - you MUST have a minimum of three other chapter visits (it can be the same chapter). There are over 30 chapter meetings between now and November 30<sup>th</sup>.

I encourage you to visit other chapter meetings. What do you have to lose? Nothing! What do you have to gain? A LOT! At a minimum, you will meet new members and who knows what they may offer to help you become a better inspector.

Over the course of my 17+ year membership in WAHI, I have visited Fox Valley (my chapter) over 90 times, Milwaukee over 45 times, Madison over 10 times, Central at least 8 times and Chippewa Valley 4 times. I have learned new ideas, different points of view and gained new perspectives. These chapter experiences have been invaluable to my business decisions - ranging from report writing to business/company policies. It's amazing how different each chapter looks at various issues.

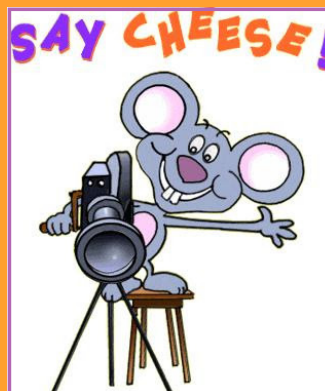
I ask you, I encourage you, I challenge you to do this. I suspect less than 5% of the membership has attended another chapter meeting. For that matter, I bet it is less than that who has attended multiple outside chapter meetings. Challenge yourself, experience other points of view, become better for the effort... and possibly win the \$50.00 gas card!

### Stay in touch with WAHI's Facebook page.

**Our WAHI Facebook page gives you the perfect opportunity to make chapter announcements, post minutes, post meeting changes or just see what your fellow members have been up to.**



**Please contact  
Bob Turicik  
with questions  
at 920-892-7654  
or [homeview@wi.rr.com](mailto:homeview@wi.rr.com)**



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Link it to Your  
Business Site!**

**WAHI's website member database  
has a NEW and IMPROVED  
multi-choice search option.**

**Submit photo and/or company website  
addresses/information to:**

**[info@wahigroup.com](mailto:info@wahigroup.com)**



## INSTRUCTIONS TO UPDATE YOUR PROFILE IN 5 EASY STEPS:

1. Go to [www.wahigroup.com](http://www.wahigroup.com).
2. From the Home Page - upper right corner, select "LOGIN."  
ENTER your email address on file with WAHI \* and password.  
\*If you have multiple email addresses and are uncertain of your WAHI email address, contact Julie at [julie@wahigroup.com](mailto:julie@wahigroup.com) - she can provide your WAHI address or update it for you.
3. Once logged in, the upper right corner shows your name, "Change Password" and "Log Out." CLICK on your name.
4. You should now be on the "My Profile" page. Select "EDIT PROFILE" in the gray rectangular box.
5. After making your changes/updates, select "SAVE" in the gray rectangular box at the bottom of the page.

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### ***Interesting comment from a seller...***

**A seller had an appliance chimney that needed rebuilding and a liner. He didn't want to pay for me to come out to house, so I told him I would look at any pictures or home inspection report he had. After reviewing his documents, I told him I speculated that we would charge around \$1,300.00 to fix this chimney. His exact quote back to me was: "I'm not sticking \$1300 into the chimney, these people are stealing the house from me."**

**There seems to be a lot more homeowners of this type lately.**



# Membership Renewal

By now you have received an email pertaining to your WAHI 2015-16 membership renewal. Your renewal must be submitted by July 1<sup>st</sup> to avoid a \$25.00 late fee.

Contact Julie Arnstein with any questions – 877.399.WAHI or [julie@wahigroup.com](mailto:julie@wahigroup.com).



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# CHAPTER SECRETARIES

You are reminded to include upcoming speakers and topic information when you submit monthly meeting minutes to Julie Arnstein at [julie@wahigroup.com](mailto:julie@wahigroup.com).

The information will be included in the monthly newsletter and will also be posted on our website at:



[www.wahigroup.com](http://www.wahigroup.com)



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# POSTPONED

## THE MAY 28TH STATE BOARD MEETING WAS POSTPONED AND WILL BE RESCHEDULED SOON!

### STAY TUNED FOR RESCHEDULED DATE!

In the interim, remember that all WAHI members are welcome to attend State Board Meetings and if you have a concern or thought that you would like brought up at the next the meeting, please contact your Chapter Elected Member at Large.

Also, the Board Meeting Minutes from March 13, 2015 have been posted on the WAHI website:

- Log-in as instructed on page 5 of this newsletter – Website 101.
- From the Home Page, go to the far right – “hover” your mouse on the 3 horizontal lines.
- As you “hover”, 3 options will appear in the drop down menu – select **Members Only**.
- Scroll down to the bottom section of the page to view Board Meeting Minutes. The March 13, 2015 minutes are posted at the very bottom of the first (left) column.

## NEW INFO my home

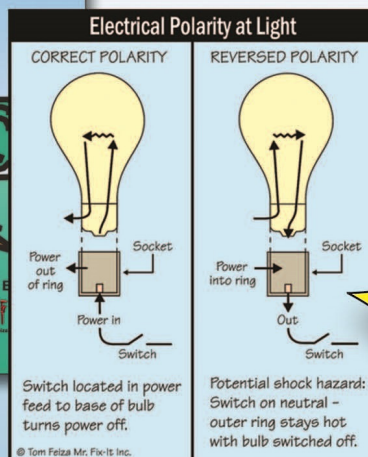
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# WAHI Arbitration Program

Not every homeowner/  
inspector interaction goes  
smoothly.



Although all members are encouraged to make every effort to resolve disputes on their own, we know that is not always successful.

*WAHI's Dispute Resolution Program* is here for you during those difficult times.

The process begins when the complainant (homeowner) contacts the Program Administrator at Resolute Systems by one of the following ways:

**Mail:** 1550 N. Prospect Ave., Milwaukee, WI 53020

**Email:** [info@ResoluteSystems.com](mailto:info@ResoluteSystems.com)

**Website:** [www.resolutesystems.com](http://www.resolutesystems.com)

For more information, please contact Arbitration Committee Chair, **Mark Thomas**  
At (414) 486-2367 or [markthomasbuildingconsulting.com](http://markthomasbuildingconsulting.com)

## COMMUNICATION

All member-to-member or member-to-association disputes must go through the Membership Committee. A member going public, with disputes of these types, risks disciplinary action.

**The Membership Committee will implement this policy.**

Contact Doug Hoerth at 920-375-0723 or email him at [finallookinspectionsservices@yahoo.com](mailto:finallookinspectionsservices@yahoo.com).



## WAHI Legal Support



Attorney Roy Wagner of von Briesen and Roper continues to offer risk-free initial counseling to members with legal concerns. If further legal assistance is requested, the cost of the initial consultation will be included in the bill.

**Contact Roy at (414) 287-1250 or [rwagner@vonbriesen.com](mailto:rwagner@vonbriesen.com).**



**Don't miss out on this great opportunity for savings!**



**Office Max has recently joined forces with Office Depot.**

**Office Max/Office Depot are currently revising their online program –stay tuned – more details to come. Based on these changes, we would encourage members to shop in-store to take advantage of any discounts offered (see page 14).**

**Please let Julie know if any of your frequently purchased items are not included in the program.**

**[julie@wahigroup.com](mailto:julie@wahigroup.com)**

## **WAHI Ride Along**

**The WAHI Board of Directors has decided to discontinue the Ride Along Program, effective immediately. This was, and remains, a valuable learning opportunity for new inspectors.**

**However, concern has been raised regarding liability issues that come into play with a WAHI program of this nature. Members who wish to offer this to a fellow member on a personal level may certainly do so but it would not be WAHI sanctioned. Our thanks to all of the WAHI members who have offered their time and experience to a new member!**



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\*For 1 year. Optional \$9.95/mo. maintenance fee 1 year from purchase date.

**OUTGOING EMAILS THROUGH  
OUR WAHI WEBSITE**



As you know, WAHI has a new website!

The new WAHI website can send out mass emails, (emails to a large number of recipients), and this is great because we can reach all of our members at once!

However, some mass emails get rejected by email accounts because they believe them to be spam. In order to ensure you receive WAHI emails in your inbox, and they don't return as undeliverable or filter to your junk/spam folders, **the WAHI Website Committee is asking all members to please add wahinews@wahigroup.com to their email address book or contact list.**

**[www.wahigroup.com](http://www.wahigroup.com)**

Get your calendars out and “save the dates” of our **2015 Fall training event** held at The Wilderness Resort in Wisconsin Dells.

The event dates are set for the weekend of November 6 and 7, 2015.

We will again offer our education house and classroom training.

More details to follow.



Effective immediately! Executive Director, Julie Arnstein has a new email address:

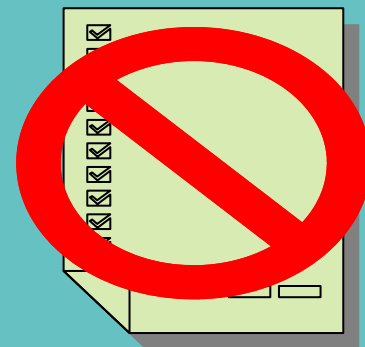
**[julie@wahigroup.com](mailto:julie@wahigroup.com)**

Please update your address book and/or contact list; however, emails sent to [juliewahi@gmail.com](mailto:juliewahi@gmail.com) will still be received for several months.

**2014-2015  
MEMBERSHIP ROSTER**

By now you have heard about our new, very user-friendly, web-based Membership Management Program! This program exceeds all past WAHI website database systems!

As a result, the WAHI Board of Directors has decided to forgo posting a printable 2014-2015 membership roster at this time.





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<b>Vice President,</b> Doug Hoerth (920) 375-0723	David Strandburg (608) 255-3966
<b>Secretary &amp; Executive Director,</b> Julie Arnstein (877) 399-9244	Mike von Gunten (262) 945-2446  Kyle Zimmerman (715) 387-1815
<b>Treasurer,</b> Tom Greenwaldt (262) 547-3678	
<b>Members-at-Large</b> Tom Dempsey (262) 367-1536	<b>Chapter Presidents</b> Rich Duerkop, <b>Central</b> (715) 241-8222  David Welch <b>Chippewa Valley</b> (920) 889-2120
Joy Douthwaite Bott (414) 243-5895	
Andy Helgeon (262) 377-0751	Dave Brading <b>Fox Valley</b> (920) 889-2120
Scott McLean (414) 228-6573	Dennis Kruger, <b>Madison</b> (608) 575-0371
Brian Opelt (715) 937-2002	James Smead, <b>Milwaukee</b> (262) 424-4839

# WAHI COMMITTEES

<b>Arbitration</b> Mark Thomas, Chair Dave Pribyl • Roy Wagner Kyle Zimmerman	<b>Membership</b> Joy Douthwaite Bott, Chair Roger Kautz Scot McLean Brian Opelt David Pribyl Kyle Zimmerman <i>Seeking Affiliate members</i>
<b>Audit</b> Tom Greenwaldt, Chair James Davis • George Finch Danny Kruger • Nathan Peterson Dave Stoinski	<b>Nominations/Elections</b> Andy Helgeson, Chair Dave Brading • Rich Duerkop • Dennis Kruger Cassidy Kuchenbecker James Smead • Dave Welch
<b>Education</b> Tom Kruse, Co-Chair John Moore, Co-Chair Pete Saltness • Kent Schwanke James Smead • Mike von Gunten <i>Seeking members from Madison and Central Chapters</i>	<b>Public Relations</b> Bob Turicik, Chair Troy Beasley • Bruce Low Nick Petrie • Chuck Weber
<b>Education House</b> James Smead, Chair Mike von Gunten	<b>Rules &amp; Bylaws</b> Andy Helgeson, Chair Tom Dempsey Tom Greenwaldt
<b>Legal Support</b> <i>Chair position is vacant</i> Ron Miller • Attorney Roy Wagner <i>Seeking 3 more members</i>	<b>Website</b> Doug Hoerth, Chair Keith Vanevenhoven
<b>Legislative</b> David Strandberg, Chair	

## E&O Insurance for Inspectors

### Allen Insurance Group

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Melissa, 800-474-4472 x175  
Heather, 800-474-4472 x175

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### Citadel Insurance Services, LLC.

826 E. State Road, #100  
American Fork, UT 84003  
Contact: Jason Fiack, 801-610-2735  
Fax: 801-610-2701

[www.inspectorproinsurance.com](http://www.inspectorproinsurance.com)

General liability and E&O insurance for home and building inspectors.

### FREA

4907 Morena Blvd., #1415  
San Diego, CA 92117  
Phone: 800-882-4410

[www.frea.com](http://www.frea.com)

Offers competitive rates, a low deductible and a package of  
Other benefits. Rates for commercial and residential inspections,,  
not based on volume or revenue.

### OREP

6760 University Ave., #250  
San Diego, CA 92115  
Phone: 888-347-5273  
Fax: 619-704-0567  
info@orep.org

[www.orep.org](http://www.orep.org)

Includes premises coverage and most incidental coverages.  
Competitive rates.

### Vincent, Urban, Walker and Associates, Inc.

139 S. Washington St., P.O. Box 8608  
Green Bay, WI 54308  
Contact: Debbie Catsuros, 920-432-7246

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based on volume. Covers radon too.

### Zolofra Insurance Agency

P.O. Box 8787  
Red Bank, NJ 07701  
Contact: Ben Zolofra, 888-858-1777  
ben@zolofrainsurance.com

[www.allprocoverage.com](http://www.allprocoverage.com)

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